



April 22, 2020

Dear Fellow Employee,

We continue to do exceptionally well in regards to all we have done to respond to this pandemic. I hope you are proud of these many accomplishments as this all reflects on you and your co-workers. Congratulations and please keep up the great work and effort.

Please note the following updates:

1. We received word yesterday afternoon from the Governor that we will be allowed to resume "Elective Outpatient Treatments" on April 28. This is great news! There are more questions than answers at this time on what limitations we are to adhere to. Further clarification is being sought from the State so that we continue with compliance to the State's elective procedure guidelines and also so that we continue with our great track record of keeping staff, providers and patients safe while we open to more business. Additional information will be provided tomorrow. In the meantime, we have notified our specialty provider offices that we will start scheduling elective procedure cases right away with a start date of April 28.
2. We have tested 703 individuals with 595 negative, 75 positive and 33 pending. We have had one hospital death due to COVID-19. We now have 2 inpatients that are positive and 4 inpatients pending. Madison County is reporting 5 deaths. Again, one of those deaths occurred at Oneida Health.
3. We now have 35 of our physicians and physician extenders actively participating in tele-health visits. In addition, phone consultations are also provided for those patients without the capability to use the tele-health technology. The process of care appears to be going very well and feedback from both providers and patients has been positive. This approach to care is here to stay as I commented in a previous update. We now are looking at how to make it a more complete visit by looking at technology gadgets that can be used to monitor blood pressure, pulse oximetry, EKG, etc. This part of health care technology is expanding and evolving rapidly. We plan on using it where deemed appropriate by our providers.
4. I want to thank you for all you have done to reduce our daily PPE utilization. The cloth gowns are in and being used and have made a significant impact on preserving our one time use isolation gowns. In addition to that, many other items in our PPE inventory are being requested less, some due to decreased patient traffic, but much of it due to your efforts. As we begin to open up and attract more business, our PPE inventory will be adequate for continuing our current safe practices. Again, thank you!
5. The ECF has seen a decrease in its occupancy, going from 95% in early March to 81% at this time. We continue to discharge our residents and because of current volumes being down in all

hospitals, we are not seeing many new admissions. The ECF continues with its zero COVID-19 positive record. We are doing all we can to continue that exceptional trend.

6. As a reminder, if you have symptoms as noted on our daily staff tracking form, please immediately notify your manager. The manager will in turn notify the Infection Control Nurse who will reach out to you to determine if you should stay home and when it is OK to return to work. It is our obligation to do this to protect each other and our patients/residents. Please remind your co-workers of this important requirement.

I will close today's update with a note from our Chairman of the Board. As you know, the volunteer Board of Trustees are legally responsible for all that happens here. The following note is from Mr. Victor Sirchia:

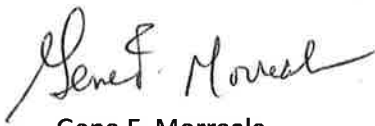
Every Nurse, OH Provider, Technicians, Housekeeping, Administration, Private Practice Partner and all others I did not specifically mention have all stepped up way beyond the call of duty to execute the plan. The positive outcomes you have shared over the past 60+ days are not without a tremendous will to succeed, courage and mental fortitude by everyone to carry out the battle against this Covid-19 pandemic.

Speaking for myself and I'm sure I share the sentiments of all our board members.....Every person has stepped up way beyond the call of duty to execute the plan., Working probably almost 24/7, maybe not physically, but certainly a combination of both physical presence and just thinking about work when they go home for a short break only to return the next day and pick up right where they all left off.

This true grit has created an exceptional team effort and I (we) applaud everyone who contributed to these positive results.

Thank you and God Bless each and every one our OH Team members and partners!

With Sincerest Gratitude,



Gene F. Morreale
President and CEO