



April 23, 2020

Dear Fellow Employee,

As we continue our fight with the virus and prepare to start opening up for some elective business, I remain concerned yet optimistic that when all is said and done, we will be ok and we will move forward.

We received a very nice letter from a family member just today. It was directed to the "Doctors and Nurses of the ICU." The letter, from the daughter of one of our patients who recently expired, was a thank you. The thank you was for giving the daughter "the greatest gift you could have given to me." That was, to allow her to be with her mother the day she died. She went on to say, and I quote "for the last 2 months, my worst fear was that I would never be able to see or to hold her again. We were so close..." Not only did we respond to her need to be with her mom, the staff did it in a kind and respectful way. So during these times, our compassion and caring continue to shine bright. Thank you to all involved in this patient's care, for going above and beyond.

Please note the following updates:

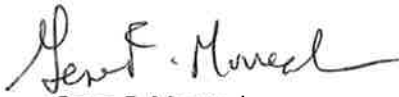
1. Questions were raised yesterday about what the plan is in regards to the several cost reduction programs instituted as a result of the significant drop in business due to the pandemic. As of now, the voluntary furloughed staff as well as the involuntary furloughed staff will not be called back to work with the exception of one or two. I am not convinced that the flood gates will open and we will all of a sudden be busy again. When that does occur, we will bring our co-workers back to work. The 20% salary reduction is for two full pay periods at this time. The hours reduction program will also continue. My desire is to get back to work and become the thriving health care provider we were prior to the pandemic.
2. I need to again thank you for your great response to conserving our PPE. We are slowly building up our inventory once again with few exceptions. Small N95 mask inventory is low and we continue to struggle to secure more of this size mask. Again, thank you.
3. We have tested a total of 725 individuals, 613 negative, 76 positive with 36 pending. One death to date. We now have one positive inpatient with 10 inpatients pending results. We had received 19 results yesterday with only 1 positive and that was an outpatient. Good trends, lets pray that they continue.
4. The Federal Government is working to provide additional financial help to hospitals nationally. We were informed that about \$70 billion dollars will be delivered to hospitals soon. Our concern is that the majority of the money will be provided to "hot spot" hospitals and those designated as rural by the Federal Government (we are not at this time) and the remainder of the funds will be inadequate to offset the financial burden this crisis has caused. We continue to voice our

concerns and are communicating with our representatives in Congress. I will know more on funding numbers sometime next week.

5. The ECF continues with no COVID-19 positive residents. Our occupancy remains low at 84%. We continue to work hard at meeting not only the clinical needs of our residents, but also the social needs. It is challenging as we need to practice social distancing and not congregate more than 10 residents together at a time. A thank you to our talented and compassionate CNA's, Nurses, Therapists, Social Workers, Activities staff and Transporters for providing the necessary support for our many residents. It is not easy and you have done very well!

I will close with a thank you for all you are doing to keep us safe and to provide care to those in need.

With Sincerest Gratitude,

A handwritten signature in cursive script that reads "Gene F. Morreale".

Gene F. Morreale
President and CEO