



April 25, 2020

Dear Fellow Employee,

I have been told many times not to use the Q word as it results in things getting very busy. Although I won't use it today, that may change as our business remains well below our norms. For example, yesterday we had 43 patients in our ED which is one of the higher numbers we have seen in a 24 hour period since mid-March. Our budgeted number this year is 65 per day. I mention this because as the ED goes, so does many other services. Admissions to the hospital, surgeries as well as hospital discharges to our ECF. When this volume remains this low for this long, the negative impact on our overall financials is significant. When will this trend end and things get back to normal? I hope soon but....the new norm may be less than are historical numbers.

As a result of the low numbers issue, and not just the few areas I mentioned above, pretty much everywhere we provide care, we are not in a position at this time to call staff back. Actually, I am sorry to say we may need to pursue more furlough of staff to offset our financial losses. With the opening of elective surgery next week, we may get a reprieve for a while as some surgeons do have patients that want to have surgery at this time. Once that backlog is addressed and those patients surgical needs met, the question is will there be adequate numbers of new cases to get us back to pre-covid days? Not sure of that at this time. As I have stated in previous updates, time will tell.

As an update, we have tested 818 individuals in total, 650 negative, 79 positive and we now have 89 pending. The pending number is up as we have had a surge in testing due to the requirement that all elective surgery patients be tested. Still we remain with one death. Zero inpatient positives with 8 inpatients pending. The ECF remains at zero positives.

I hope many of you had a chance to enjoy the sunshine and spring like weather today. For those who are working today, thank you for being there for our patients and residents.

With Sincerest Gratitude,

Gene F. Morreale
President and CEO