

ONEIDA HEALTH COVID-19 VISITOR RESPONSE PLAN

(Effective 6/30/20)

The New York State Department of Health has issued revised guidelines expanding Hospital Visitation. As a result, the response plan has been revised to accommodate and permit visitation as outlined below. Visitor must wear a face mask and perform hand hygiene prior to entering the hospital's patient care areas.

The following are visitation restrictions specific to our different areas of care:

Rehabilitation and Extended Care Facility

- Visitors remain restricted at this time. Exception for imminent end of life situations.

Emergency Department Patients

- Visitors continue to be restricted at this time with the following exceptions:
 - a. Pediatric patients (17 and younger) are allowed one visitor
 - b. DDSO patients are allowed one care provider from their residence
 - c. Confused or Developmentally Delayed patients are allowed one visitor who can assist that patient as needed
 - d. Critical care patient in the ED will be managed on a case by case basis with one visitor approval determined by the Charge Nurse/ED provider
 - e. Prisoners accompanied by guards are allowed

Hospitalized Inpatients

- Restriction of visitors remains in place for COVID positive inpatients.
- A close relative (i.e. spouse or significant other, parent, child, grandparent, designated care partner) will be permitted to visit the patient. No more than two (2) visitors will be allowed to visit at any one time.
- Visitation hours are limited to 1:00-5:00pm, seven days per week
- Once in the hospital, visitors must remain in the patient's room throughout the visit except when directed by the hospital staff to vacate the room temporarily (i.e. during patient care) or vacate the room for the day as determined by hospital staff based upon the best interests of the patient.
- All visitors must be at least 18 years of age.

For Critically Ill/ End of Life Patients

- Case-by-case determination regarding visitation will be made (outside the above inpatient guidelines)
- Visitation will be coordinated in advance via the nursing unit leadership and/or administrative supervisor
- Coordination will include meeting visitors at entrance of hospital and providing surgical masks for them to wear during the entirety of their visit

Lullaby Center Patients/ Obstetrical Patients

- The birth coach or partner will be allowed to visit and participate in the birth and will be allowed to continue to visit post-delivery until discharge

Pediatric Patients

- Pediatric patients (17 and under) will be allowed one visitor at a time

Developmentally Disabled Patients

- One attendant allowed in the inpatient or procedural setting

ASU/ENDO/Wound Care Patients

- Visitors will be restricted at this time
- Contact information of drivers will be retained and drivers will be asked to remain outside the hospital
- Any patient requiring physical assistance to get into the building for area of care will be allowed one visitor to assist them until an Oneida Health employee is able to assist, at which point the visitor will be asked to wait in their vehicle or return following the appointment

Radiology/Laboratory/Cardiac Testing

- Only the patient receiving testing will be allowed in the building
- Pediatric patients (17 and under) can only be accompanied by one visitor
- Any patient requiring physical assistance to get into the building for area of care will be allowed one visitor to assist them until an Oneida Health employee is able to assist, at which point the visitor will be asked to wait in their vehicle or return following the appointment

Quick Care/Lab Draws

- Only the patient receiving testing will be allowed in the building
- Pediatric patients (17 and under) can only be accompanied by one visitor
- Any patient requiring physical assistance to get into the building for area of care will be allowed one visitor to assist them until an Oneida Health employee is able to assist, at which point the visitor will be asked to wait in their vehicle or return following the appointment

Primary Care/Specialty Care

- No visitors accompanying adult patients
- Pediatric patients (17 and under) will be allowed one parent
- Any patient requiring physical assistance to get into the building for area of care will be allowed one visitor to assist them until an Oneida Health employee is able to assist, at

which point the visitor will be asked to wait in their vehicle or return following the appointment

VISITOR RESPONSE PLAN ADDENDUM

Emergency, Inpatient Patients

For patients for whom a support person has been determined to be essential to the care of the patient (medically necessary) including patients with intellectual and/or developmental disabilities (I/DD), and patients with cognitive impairments including dementia, one support person at a time as essential to patient care in the emergency room or during hospitalization. For these hospitalized patients, especially with prolonged hospitalizations, the patient or family/caregiver may designate two support people; but only one support person may be present at a time. This support person can be the patient's family, caregiver, or another person they choose. In these settings, the person will be the only support person allowed to be present during the patient's care. Individuals age 70 years or older, are not encouraged to be support persons at this time due to increased risk of COVID-19 infection.

Emergency, Inpatient Patients

For patients in imminent end-of-life situations, the Department considers one family member and/or legal representative at a time as a support person who should be permitted at the patient bedside. The Department defines imminent end-of-life situations as a patient who is actively dying, where death is anticipated within less than 24 hours. The patient and/or family/caregiver may designate up to two support people; but only one support person may be present at a time. In the event the patient is a parent of a minor child, one adult family member and one child may be permitted at the patient bedside. Individuals age 70 years or older, are not encouraged to be support persons at this time due to increased risk of COVID-19 infection.

Emergency, Inpatient, Pediatrics, Obstetrics/Gynecology

The support person of a patient with confirmed or suspected COVID-19 who has been a close contact of the patient has potentially already been exposed to COVID-19. These support persons should:

- Wear a surgical or procedure mask throughout their time in the hospital,
- Practice scrupulous hand hygiene
- Remain in the patient's room except for entrance and exit from the hospital; and
- While in the room, a gown and gloves should be worn to prevent the person's hands or clothes from becoming contaminated. Eye protection (i.e. goggles) should be worn while in the room if available.

If the support person of a patient with confirmed or suspected COVID-19 has not been a close contact of the patient and does not have a history of confirmed COVID-19, the support person should:

- Wear a surgical or procedure mask throughout their time in the hospital,
- Practice scrupulous hand hygiene,
- Remain in the patient's room except for entrance and exit from the hospital, and

- While in the patient's room, a gown and gloves should be worn to prevent the person's hands or clothes from becoming contaminated. Eye protection (i.e. goggles) should be worn while in the room if available.
- Again, in these circumstances the risks of acquiring COVID-19 should be fully explained, so that the patient and support person can make an informed decision of whether or not the support person's presence at the patient bedside is essential to the patient's health.

If the patient does not have confirmed or suspected COVID-19, the support person/visitor must:

- Wear a surgical or procedure mask throughout their time in the hospital,
- Practice scrupulous hand hygiene, and
- Remain in the patient's room except for entrance and exit from the hospital.

Hospital staff must screen the support person for symptoms of COVID-19 (e.g., fever, sore throat, runny nose, cough, shortness of breath, muscle aches, or diarrhea) and conduct a temperature check (<100 degrees) prior to entering the clinical area and every twelve hours thereafter for the remainder of their presence at the bedside.

If a support person has confirmed or suspected COVID-19 or presents with or develops symptoms of COVID-19, they must be excluded from the facility.