

With our organizational goal of teamwork to exceed the expectations of those we serve, I commit to the following:

- I accept that effective teamwork with all my co-workers is essential for us to be able to provide Patient/Resident Centered care.
- I will establish and maintain a relationship of respect, courtesy and trust with every member of our OHC team, regardless of position and role within the organization.
- 3. I will practice the "3C's" (Caring, Committing, and Collaborating) in my relationships with my co-workers in order to ensure that I am providing safe, quality care.
- 4. If I am having a concern with a co-worker, I will promptly and calmly, communicate my concerns with him or her. If I cannot resolve my concerns by communicating directly with my co-worker, I will discuss my concerns with my manager/supervisor.
- 5. I accept my co-workers as they are today, remembering that neither of us is perfect, and that human errors are opportunities for improvement, not for shame or guilt, but for forgiveness and growth.
- 6. I will be committed to finding solutions to concerns or problems. I will recognize and express appreciation of my co-workers for their role in the quality of our work.

