

COMMITMENT TO

Patients & Residents

With our organizational goal of **Exceptional Care... Always**, I commit to the following:



TEAMWORK

I understand and accept that **Quality Patient/Resident Centered Care** is the end result of effective teamwork.



COMPASSION

I understand our continued existence is dependent upon our ability to provide **Safe, Compassionate Care** that meets and exceeds the patient's/resident's needs.



RESPECT & INTEGRITY

I will listen, be **Courteous, Respectful and Show Compassion** to patient/resident and their loved ones needs at every encounter. They are our priority and meeting their needs is not an interruption in my day.



DEDICATION

I understand and accept that Patient/Resident Centered Care requires staff's **Immediate Response to Needs** and concerns until appropriately resolved.



ACCOUNTABILITY

I understand and accept that I am **Accountable and Responsible** to perform my clinical and/or non-clinical duties to the best of my ability in order to provide high quality services where the first and primary focus is our patients and residents.



EXCELLENCE

I understand and accept that Patient/Resident Centered care requires a continuous review of department and organizational processes such as staffing, scheduling, policy and procedures, ensuring that we are **Meeting The Patients/Resident's Needs**.

