



# COMMUNITY RESOURCE GUIDE

**Provided by Care Transition Services 315-363-6000 ext 1133**

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# ONEIDA HEALTH

## COMMUNITY RESOURCE GUIDE

This packet contains a list of home health care providers that operate in our area that are certified or licensed by the New York State Department of Health. Listed are the services these organizations provide, as well as phone numbers to arrange for such services. If you have any questions, please call the Care Transition Services Dept. at 363-6000 ext. 1133.

### **ABUSE INFORMATION**

Child Abuse Hotline .....	800-342-3720
Crisis Intervention Madison County.....	315-336-2327
Emmaus House for Women & Children .....	315-797-3339
NYS Domestic Violence Hotline .....	800-942-6906
Rape Crisis .....	315-366-5000
Victims of Violence Help Restore Hope (Liberty Resources) .....	315-363-0048
Hotline 24 hour.....	315-251-0600

### **ADULT DAY CARE CENTERS**

Cazenovia Senior Day Care (Medical)	
Cazenovia.....	315-655-5464
Charles Sitrin (Medical, Social)	
New Hartford.....	315-737-2271
Hamilton Adult Day Care Health Center (Medical)	
Hamilton.....	315-824-6230
Lutheran Home (Meals, Transportation)	
Clinton.....	315-235-7149
Presbyterian Home (Adult Day Care)	
New Hartford.....	315-272-2255
Sherburne Senior Day Care (Medical)	
Sherburne.....	607-234-4051
The Grand (Medical) Rome.....	315-533-1600

### **ADULT HOME FACILITY**

Brookdale at East Side Manor (Private pay)	
Fayetteville.....	315-637-5127
Lutheran Care (Private, SSI)	
Clinton.....	315-853-5515
Masonic Wiley Hall Residential (Private, SSI)	
Utica.....	315-798-4932
Presbyterian Home (Private pay, SSI)	
New Hartford.....	315-797-7500
Willow Park (Private pay, SSI) Assisted Living	
Utica .....	315-732-2257

### **ADULT PROTECTIVE SERVICES**

Madison County .....	315-366-2211
Oneida County.....	315-768-3644
Onondaga County .....	315-435-2815
Madison County (child).....	315-366-2548
Oneida County (child) .....	315-798-5806

**ALTERNATIVE CARE/REHABILITATION FACILITIES**

<b>Oneida Health Extended Care Facility</b> .....	<b>315-361-2018</b>
Bethany Gardens Skilled Nursing Living Center.....	315-339-3210
Betsy Ross Nursing Home.....	315-339-2220
Bishop Rehabilitation & Nursing.....	315-474-1561
Bridgewater Center for Rehabilitation & Nursing.....	607-722-7225
Central Park Rehabilitation & Nursing Center.....	315-475-1641
Charles T. Sitrin Healthcare Center.....	315-737-2405
Colonial Park Rehabilitation & Nursing Center.....	315-336-5400
Crouse Community Center.....	315-684-9595
Eastern Star Home.....	315-736-9311
Elderwood Health Care at Birchwood.....	315-457-9946
Faxton St. Luke’s Healthcare Acute Inpatient Rehab Unit.....	315-624-8620
Foltsbrook Center.....	315-866-6964
Grand Rehabilitation & Nursing (Chittenango).....	315-687-7255
Grand Rehabilitation & Nursing (Mohawk).....	315-895-4050
Grand Rehabilitation & Nursing (Rome).....	315-533-1600
Grand Rehabilitation & Nursing (Utica).....	315-797-7392
Lewis County General Residential Healthcare.....	315-376-5496
Loretto Health & Rehabilitation Center.....	315-413-3481
Lutheran Home of CNY.....	315-235-7130
Masonic Home Community.....	315-798-4800
Menorah Park Jewish Health & Rehabilitation.....	315-446-9111
MVHS Rehabilitation & Nursing.....	315-624-8600
Oneida Center for Rehabilitation & Nursing.....	315-732-0100
Onondaga Center for Rehabilitation & Nursing.....	315-656-7277
Pines at Utica.....	315-797-3570
Presbyterian Home of CNY.....	315-797-7500
Rome Residential Health Care Facility.....	315-338-7305
St. Camillus Health & Rehabilitation Center.....	315-488-2951
Sunnyside Care Center.....	315-656-7218
Sunset Nursing Home.....	315-942-4301
Syracuse Home.....	315-638-2521
Utica Rehabilitation & Nursing Center.....	315-797-1230
Van Duyn Center for Rehabilitation & Nursing.....	315-449-6000
Waterville Residential.....	315-841-4156

**COUNSELING SERVICES**

Catholic Charities (Utica).....	315-724-2158
Catholic Charities (Madison County).....	315-363-5274
Community Health & Behavioral Services .....	315-798-8868
Family Counseling Service Madison County.....	315-280-0400
Family Services Center for Life & Family Recovery.....	315-735-2236
PROS Clinic.....	315-363-2451

**FOOD BANK**

Madison County Rural Health Council.....	315-447-7625
Food Bank of Central New York.....	315-437-1899 X0

**HEALTHCARE CLINICS**

Bassett Healthcare Oneida .....	315-231-5400
<b>Canastota-Lenox Health Center .....</b>	<b>315-697-5272</b>
<b>Chittenango Family Care .....</b>	<b>315-687-5100</b>
<b>Chittenango Internal Medicine.....</b>	<b>315-510-3677</b>
<b>Family Care (Camden).....</b>	<b>315-245-5029</b>
Mary Rose Clinic.....	315-280-0855
Planned Parenthood.....	315-363-3950
<b>Quick Care (Oneida).....</b>	<b>315-363-2123</b>
<b>Quick Care (Camden).....</b>	<b>315-245-5029</b>
<b>Tri-Valley Family Medicine (Canastota).....</b>	<b>315-697-2033</b>
<b>Tri-Valley Family Medicine (Vernon).....</b>	<b>315-829-2220</b>
<b>Verona Health Center.....</b>	<b>315-363-3482</b>
<b>Women’s Health.....</b>	<b>315-363-9380</b>

**HOME ENERGY ASSISTANCE PROGRAM (HEAP)**

Madison County Social Services .....	315-366-2211
Oneida County Office for the Aging (Utica) .....	315-798-5456

To apply online:

<http://otda.ny.gov/programs/heap/apply/>

**HOSPICE**

Hospice of CNY.....	315-634-1100
Hospice & Palliative Care.....	315-735-6484
Oswego County Hospice.....	315-349-8259

**INSURANCE INFORMATION**

Medicaid Office (Utica) .....	315-798-5511
Medicaid Office (Wampsville) .....	315-366-2211
Medicare Office (New York State Financial Services) .....	800-342-3736
SSI-Financial.....	315-798-5628
Medicaid Information.....	315-798-5459
Ins. Navigator for Madison County (Call for appointment).....	315-956-9374
Open Tues, Wed, and Friday – 8:30am – 4:30pm (Community Action Program)	

**IV VENDORS**

Apria .....	888-492-7742
CNY Infusion .....	315-424-7027
Coram.....	315-425-8028
Coram (Enteral) .....	315-463-5218
Lincare (Syracuse).....	315-492-1964
Lincare (Utica).....	315-793-8945
Optum .....	888-919-0009
St. Joseph’s Home Care.....	315-458-2800
Upstate Home Care.....	315-853-1280

**LAW ENFORCEMENT**

Madison County Sherriff .....	315-366-2318
Oneida City Police .....	315-363-9111
State Troopers .....	315-366-6000
Social Service Legal Div.....	315-798-5742

**LEGAL AID**

Herkimer, Lewis, Madison and Oneida Counties .....	P-315-793-7000..... F-315-732-3202
Legal Help Line.....	877-777-6152
Oswego County .....	P-315-532-6900 .....F-315-342-1891
Onondaga and Cayuga Counties .....	P-315-703-6600..... F-315-671-0062

**LICENSED HOME CARE AGENCIES**

<b><u>AGENCY</u></b>	<b><u>PHONE</u></b>	<b><u>SERVICES*</u></b>
Caregivers (Rome)	315-337-6890	NSG-HHA-PCA
Caregivers (Utica)	315-797-7050	NSG-HHA-CO-PCA
Integrity Home Care	315-468-1484	NSG-HHA
Nurse Core of Syracuse	315-433-9100	NSG-HHA
Staffkings (Syracuse)	315-432-5636	NSG-HHA-CO-PCA

\*CO-Companion, NSG-Nursing, HHA-Home Health Aide, PT-Physical Therapy, OT-Occupational Therapy, PCA-Personal Care Attendants, MSW-Medical Social Worker, DI-Dietary, RT-Respiratory

**MATERNAL/CHILD HEALTH**

Madison County Health Department.....	315-366-2361
Oneida County Public Health Department .....	315-798-5906
NYS Dept. of Health Bureau (child early intervention).....	518-473-7016

**WIC**

Madison County.....	315-363-3210
Rome Office.....	315-356-4755
Utica Office.....	315-798-5066

**MEAL-SNACK**

Madison County Snack .....	315-697-5700
Oneida County Snack .....	315-798-5456

**MEDICAID Answering Services / Medicaid Transportaion**

Chenango County .....	1-855-733-9396
Herkimer County.....	1-866-753-4524
Madison County .....	1-855-852-3288
Oneida County .....	1-855-852-3288
Onondaga County .....	1-855-852-3288
Oswego County .....	1-855-733-9395

**MEDICAL EQUIPMENT VENDORS**

Adapt .....	315-280-6699
Apnea – VA Patients Care .....	315-373-0394
Apria Health Care .....	315-463-5217
Connect Medical .....	315-363-1236
Discount Medical Equipment & Supplies (Camden).....	315-820-4134
First Community Care .....	315-432-1321
Home & Hospital Supplies.....	315-724-6767
Lincare (Syracuse) (Infusion).....	315-492-1964
Lincare (Syracuse) (Respiratory).....	315-472-0461
Lincare (Utica).....	315-793-8341
Nunn’s .....	315-339-4084
Upstate Home Care.....	315-853-1280

**MEDICARE APPROVED HOME HEALTH AGENCIES**

<b><u>AGENCY</u></b>	<b><u>PHONE</u></b>	<b><u>SERVICES*</u></b>
Acacia Homecare	315-266-0614	NSG-HHA-OT-PT-SP-MSW-DI
At Home Care (Chenango & Herkimer County)	607-432-7924	NSG-HHA-OT-PT-MSW-RT
Kindred at Home Care (Oswego County)	315-342-0510	NSG-HHA-OT-PT-MSW-SP-DI
Homecare Rochester (Madison Onondaga & Oswego County)	315-280-0681	NSG-HHA-PT-MSW-DI-SP-OT-RT
Jefferson County Public Health	315-786-3770	
Oswego County Public Health	315-349-3548	NSG-HHA-PT-OT-MSW-DI-SP
Oswego Health Home Care	315-598-4442	NSG-HHA-PT-OT-MSW-DI-SP
St. Camillus Home Care	315-488-2831	
St. Joseph’s Home Care	315-458-2800	NSG-HHA-PT-OT-MSW-DI-SP-R
Visiting Nurses Association (Utica)	315-624-8900	NSG-HHA- PT-OT-MSW-DI-SP
Intake Department	315-624-4663	
Nascentia Health (Oneida & Onondaga County)	315-477-4663	

\***SP**-Speech, **CO**-Companion

**NSG**-Nursing, **HHA**-Home Health Aide, **PT**-Physical Therapy, **OT**-Occupational Therapy

**PCA**-Personal Care Attendants, **MSW**-Medical Social Worker, **DI**-Dietary, **RT**-Respiratory

**MENTAL HEALTH**

Alvarez, Leslie LCSW .....	315-361-4610
Catholic Charities (Madison County) .....	315-363-5274
Counseling Center of New Hartford .....	315-724-6702
Crisis Text Line <b>Text HOME</b> to <b>741741</b>	
Family Counseling Services (Madison County) .....	315-280-0400
Family Services of Mohawk Valley, Rome .....	315-336-3090
Family Services of Mohawk Valley, Utica.....	315-735-2236
Helio Health.....	315-507-5800
Kids Oneida (ICAN).....	315-792-9039
Madison County Mental Health Dept./Crisis Intervention Svcs.....	315-366-2215
Mental Health Connections of Rome .....	315-337-0773
Mental Health Connections (Utica).....	315-735-9501
Mental Health Crisis, Mobile Crisis Assessment Team.....	315-732-6228
Mohawk Valley Psych Center (Rome).....	315-336-6230
Mohawk Valley Psych Center (Utica).....	315-738-3800
Mohawk Valley Psych Center ACT Team.....	315-738-4023
Mohawk Valley Home Care (MVHC) .....	315-624-4663
Neighborhood Center Adult Clinic.....	315-272-2748
Neighborhood Center Child Guidance Clinic (Utica).....	315-272-2700
Neighborhood Center Child Guidance Clinic (Rome).....	315-272-2730
Oneida County (Rome) .....	315-336-6230
Oneida County (Oriskany).....	315-768-3660
Oneida County Mobile Crisis Assessment Team.....	315-732-6228
Senior Network Health .....	315-624-4663

**OFFICE FOR THE AGING**

Lifeline.....	800-242-1306 X-4575
Madison County .....	315-697-5700
Oneida County (Utica) .....	315-798-5456

**OTHER HOME AGENCIES**

Compassionate Elder Care..... 315-806-6737  
Home Helpers..... 315-847-4926

**SOCIAL SECURITY**

Syracuse..... 800-772-1213  
Utica ..... 877-405-6750

**SUBSTANCE ABUSE**

Addiction Stabilization Center..... 315-735-1645  
Alcoholics Anonymous..... 315-366-5454  
Bridges..... 315-697-3947  
Crouse Irving Chemical Dependency Treatment Services..... 315-470-8334  
Family Counseling Services..... 315-280-0400  
Insight Chemical Dependency Treatment Services..... 315-724-5168

**SUPPORT GROUPS**

Alzheimer's Support Group..... 1-800-272-3900  
American Cancer Society..... 1-800-227-2345  
American Diabetes Assoc (CNY)..... 315-438-8948  
American Heart Association..... 315-797-8906  
American Red Cross (Oneida)..... 315-363-2900  
American Stroke Assoc..... 1-888-478-7653  
(Utica)..... 315-797-8906  
ARC (Madison County)..... 315-363-9281  
(Oneida-Lewis Chapter)..... 315-735-6477  
Arthritis Foundation..... 1-800-283-7800  
Association for the Blind ..... 315-797-2233  
Planned Parenthood ..... 315-363-3950

**TAXI**

Dad's Taxi ..... 315-363-0301  
Horizon Cab..... 315-679-6779  
MOMs Taxi (Medicaid transport only)..... 315-415-2163  
Oneida Taxi ..... 315-363-3060

**TRANSPORTATION**

A & D (Wheelchair) ..... 607-433-1726  
Adams Apple (wheelchair) ..... 315-437-0127  
APEX Medical Transport ..... 315-737-3456  
Capital District (Utica)..... 315-732-1400  
Mobile Life (WC Van, Stretcher) ..... 607-674-9600  
Speedy Medical Transportation (Stretcher)..... 315-463-7504  
Suburban (Wheelchair) ..... 315-437-0058  
Vineall Ambulance ..... 315-361-1000  
VNA LTC Program Transportation-VNA Options ..... 315-477-9503