



December 24, 2020

Dear Family Member,

I have the unfortunate duty of delivering some upsetting news. We have received more COVID positive residents. Please know that it is not our intention to upset our residents or their families by moving resident rooms, but absolutely crucial to controlling the spread of the virus throughout the facility. Please know that if we need to move a resident to contain the virus, a staff member will notify you of that room change. I apologize in advance and hope that things will soon return to normal.

Our entire facility remains on isolation precautions and staff are utilizing all the necessary Personal Protective Equipment to prevent spread. I would like to leave you with some good news. We are now able to say we had five more positive residents convert from COVID positive to negative. These residents will be moved off the COVID positive unit and moved to be with some of our negative residents. Because those residents have antibodies from fighting the virus, this in return helps protect residents who have not had the virus.

I want to assure you that we will continue to monitor our residents very closely over the Holiday and continue to test residents and staff regularly as directed by the CDC and DOH. Again, I wish you a Merry Christmas and a brighter New Year!

Sincerely,

*Fortunato Scerbo III*

Administrator