

December 8, 2020

Dear Family Member,

I'd like to start by informing you that there have not been any new COVID-19 positive residents in the Extended Care Facility. Unfortunately, we did have one of our non-direct care staff members test positive for the virus. We are in the process of regular testing for both residents and staff according to the CDC guidelines to identify any new positives throughout the facility and are continuing to use all the recommended Personal Protective Equipment needed to prevent the spread.

Yesterday, the NY State Department of Health conducted their third Infection Control Survey in the past seven month. The surveyors spent the day reviewing our policies, interviewing staff and observing resident care. I am pleased to report that after their inspection, there will be no citations. I want you to know the employees are doing a remarkable job exercising our infection control protocols while caring for your loved ones.

We were notified that the COVID-19 vaccine may be made available to all ECF staff and residents by the end of the month. Walgreen's and CVS are contracted with the federal government to administer the vaccine in nursing homes across the nation. We will need all residents to either consent or decline, the same as we do for the flu vaccine. I hope to have more information regarding the vaccine itself to share in the near future. I will be sure to continue to inform you as this develops.

Many families have been making deliveries of food, clothing, etc. to our residents. I do not want to discourage this, but want you to know this is becoming very difficult to manage. I am asking that if you have something you'd like to get to your loved one, we ask that you deliver only Monday through Friday 9am-11am and 2pm-4pm. This way we can have someone available to help you so you or your items are not waiting outside in the cold.

Thank you for your cooperation and understanding.

Sincerely,

Fortunato Scerbo III

Administrator