



June 6, 2022

Dear Family Member,

I'm taking this time to update you on the COVID-19 situation in our community and at our Extended Care Facility. You may or may not be aware that the positivity rate in our community has been on the decline. We are also seeing a decline in our facility and across the Oneida Health organization. Last week, we had tested all residents and staff. Luckily we did not have any positive residents again, making it two weeks in a row. Unfortunately, we did have a couple staff members come back positive and have been quarantined per infection control protocols. This week we will test all residents and staff again.

I want to inform you that we are working on a new method of communication with our family/responsible party. We will be implementing "automated care messaging" that is integrated with our electronic medical record software. We will be able to email you or send you a text message to communicate. This will not require anything different from you, but will make it easier for us to assure you are updated when necessary.

I once again thank you for your cooperation in following our infection control protocols and helping us protect our residents.

Sincerely,

Fortunato Scerbo III

Administrator