



November 11, 2020

Dear Family Member,

I'd like to update you that as of now, Oneida Health Extended Care Facility residents and staff remain COVID-19 free. As you may be aware of, Central New York has seen a significant increase in positive cases. After extensive consideration and discussion, we will no longer be allowing face-to-face visitors starting on Wednesday November 11, 2020. I hope the suspension of face-to-face visitation will only be temporary. We will monitor the prevalence daily and lift this restriction once our region is in better shape.

I know this decision is unfortunate and a very difficult one to make. Please know that my #1 priority is to protect our residents. I encourage you to take advantage of our window visits and virtual visits. To schedule a window or virtual visit, please contact Penny Ostrander at (315) 363-6000 ext. 8314.

I'd like to remind you to refer to our website for updates at www.oneidahealth.org and refer to the ECF Communications section at the bottom of the page. I thank you in advance for your understanding.

Sincerely,

Fortunato Scerbo III

Administrator