



November 17, 2021

Dear Family Member,

I am pleased to announce that the New York State Department of Health has changed the visitation guidance for nursing homes. In accordance to the new guidelines, we will no longer restrict in-door visitation or have set visiting hours. However, we are still required to follow infection control protocols, such as screening all visitors, requiring face coverings, hand hygiene with alcohol based sanitizer, cleaning and disinfecting high touch surfaces and maintaining physical distancing. In the event we have an outbreak of COVID, visitations may be limited to certain areas of our facility or in the resident rooms.

In response to last week's positive employee, we continue to test all residents and staff at least weekly. I have no further positive cases to report as of now but will always notify you right away.

I am hopeful that the changes in the visitor guidance is another sign that we are slowly returning somewhat normal. Once again, I thank you for your patience and understanding.

Sincerely,

Fortunato Scerbo III

Administrator