

October 25, 2021

## Dear Family Member,

I want to update you on the status of the positive employee I reported a couple weeks ago. The employee has returned to work and we have had no further positive cases, therefore all visitor restrictions have been lifted. Given the high positivity rate in our community, we remain vigilant in following the infection control protocols we have established, including wearing face masks and eye protection, adhering to social distancing guidelines and promoting hand hygiene.

As we continue to allow in-person visitation, it is important that visitors follow the visitor policy, including sanitizing their hands, wearing the proper facemask, and visiting in the designated visiting areas as assigned by our staff. Please know that visiting hours have not changed and remain daily 9:30am-11:30am and 2:00pm-5:00pm. We have had some visitors recently that need constant reminders to abide by the policy. Please know that we are doing everything we can to keep your loved one safe and maintain compliance with State and Federal regulations. We do not want to ask anyone to leave, but will have to in cases where visitors do not comply.

In light of the recent vaccination mandate for healthcare workers, I am pleased to report that 99.3% of our employees are now vaccinated. Unfortunately, we did lose a handful of really good employees. Resident vaccinations remain at 95%, and 72% received a booster dose last Thursday.

If you have any questions or concerns, please do not hesitate to contact Social Services at (315) 361-2304. I wish you a wonderful week.

Sincerely,

Fortunato Scerbo III

Administrator