



October 29, 2020

Dear Family Member,

I am grateful to inform you that we currently have no positive residents or staff with COVID-19. I am sure you are aware that there has been an increase of cases throughout our community and across the Nation. We are monitoring the situation closely. We are continuing to adhere to our infection control protocols, including the use of personal protective equipment throughout our facility. We are confident that our strong infection control practices have kept us COVID-19 free up to now.

Many family members have been enquiring whether or not we will continue to have window visits with winter approaching. We are exploring our options in order to continue accommodating window visits and how we will shelter visitors in the cold and wet weather. Our current plan is to put up a temporary shelter in front of the main lobby windows and continue to host window visits for our residents and family. We will be finalizing our plan over the next couple of weeks and I will make you aware.

I want to encourage you to visit our website at www.oneidahealth.org regularly for updates. If I need to put out a communication in a hurry, it will be first posted on our website. We have also chosen to post testing sites, dates and times for your convenience as we learn of them. As I have previously communicated, my COVID updates and family communications are posted along with our Visitor Plan and Pandemic Emergency Plan. I have attached the latest communication from Madison County regarding testing sites for your review.

I once again, thank you for all your support as we navigate all the changes the COVID-19 Pandemic has thrown at us. Please keep us in your prayers.

Sincerely,

Fortunato Scerbo III

Administrator