



May 11, 2020

Dear Fellow Employee,

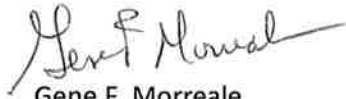
We continue on the road to recovery with this Friday being the day where certain businesses will be allowed to open in our region. This is dependent on the number of new cases and hospitalizations that occur throughout this week leading up to Friday. Let's hope for the best so that we can begin our journey back to the new normal.

Please note the following updates:

1. In regards to PPE, we are in good shape inventory wise with the exception of small size N95 masks. That size is more commonly used and we are having no luck purchasing a re-supply amount. If you wear a size small N95, please ensure you are participating in the disinfection process times two. That will help us stretch out our current inventory until a new source is found. Please do not wear makeup with the N95 as makeup on the mask does not allow us to reprocess for safe use.
2. Well, testing all employees in our ECF, twice per week is now mandated by the Governor. This will be a logistical nightmare and costly to us, as we are responsible for covering the cost of this testing. Failure to abide by this mandate will result in financial penalty as well as the potential to lose our ECF license. We must put together our plan and attest to it by Wednesday at 5:00pm. This is a new mandate for all nursing homes in NY State. As a reminder, we have had zero COVID-19 positive results for residents or staff to date. The Governor has also revised his earlier mandate and now nursing homes are no longer required to accept COVID-19 positive individuals which should have a significant impact on keeping COVID-19 cases out of long term care settings. Hospitals will now need to keep those positive patients until negative before sending to a long term care facility.
3. We have tested 1316 individuals, 1166 negative, 131 positive with 64 pending results. We have had one inpatient death due to COVID. We currently have 1 positive inpatient with 5 inpatients pending. We received 27 test results last night, all 27 were negative.
4. We continue to be open for business and are seeing a small uptick in Operative procedures and Endoscopy procedures. No doubt, it will take time to get back to budgeted volume. They say patience is a virtue. I'm trying...

This week we celebrate Health Care Appreciation week. We will be recognizing staff throughout the week on social media as well as continuing to send out press releases to recognize all of you for the exceptional care you provide.

With Sincerest Gratitude,

A handwritten signature in cursive script that reads "Gene F. Morreale". The signature is written in black ink and is positioned above the printed name and title.

Gene F. Morreale  
President and CEO