



May 6, 2020

Dear Fellow Employee,

There is lots of good news today in regards to our preparation and performance during this crisis. I will share under my updates below. Also, there remains some concerning news that we all need to ensure we are aware of.

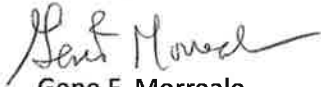
Please note the following updates:

1. We received the COVID test results of all of our current residents in the ECF and they were all negative. That is 129 negative results. That is wonderful news considering what is in the media each day regarding long term care and senior living facilities. This represents all the work that was put in place early on to protect the virus from invading our facility. A HUGE congratulations and thank you to our co-workers and providers in the ECF for protecting themselves and our residents. It is truly a remarkable accomplishment considering how prevalent the virus is in our region. The employee COVID results will be starting to come in tomorrow and through the remainder of this week until all are tested. We cannot let our guard down, as I will explain next.
2. The Green House is continuing to go through testing. Initial results show a 60% positive rate amongst those tested. If that percentage continues, we could have up to 300 COVID positives in and around our community that will need to be quarantined. Currently in Madison County, we have 91 individuals quarantined due to COVID and 6 deaths of county residents. These numbers are alarming and we all need to do our best, everyday, to prevent the further spread of this virus. You all know what to do. Please continue doing these preventative steps.
3. We have tested 1201 individuals in our network, 1026 negative, 126 positive with 49 pending. We still have had 1 hospital death. We continue with 2 positive inpatients and 7 inpatients pending.
4. PPE inventory continues to be in good shape, especially now that we are using washable gowns in areas where we were using a good amount of disposable gowns. We are hoping to receive more small N95 masks as that inventory remains low. We should hear soon if our order will be filled. Thank you all again for your conservation efforts. We are in good shape with PPE because of your fine efforts as well as our Purchasing Department finding supplies where others have not been able to.
5. No update on the Rapid Testing program. We were hoping by now that we would receive the required testing kits. This would be a great help in that results will be readily available and we can reduce the PPE supplies we are using and more importantly, relieve the fear that our patients and residents experience while awaiting test results.

6. We have seen a solid spike in our surgical volume that started yesterday. We are doing cases that people have put off since COVID started around mid- March. Congratulations to our testing circle staff, surgeons offices, PAT staff, ASU staff, Anesthesiologists/CRNA's and OR/PACU staff. You all responded in the way you needed to in order to protect all involved. Not sure how long this sure will continue as the virus is still a problem. Unless we get a reprieve from new positives, the number will continue to be up one day, down the next.
7. We are expecting some additional Federal dollars as a result of programs to support health care in this difficult business climate. In speaking to Senator Schumer's staff person today, additional dollars are being worked on and may be released in the near future. These dollars do definitely help us through this. The problem is I have no idea how long this will last and how many weeks those dollars need to support our revenue shortfall? It could be months or it could last the rest of this year and into next. With that said, we will continue to look for reasonable ways to reduce operating expenses until such time that the path to returning to a normal business volume is clear.
8. We are so grateful for the wonderful community support we are receiving as many local businesses have donated meals, snacks and treats during this crisis. We are seeing Facebook posts and comments that not all have benefited from these donations. Please be aware that we are doing our best to distribute the food to employees throughout the hospital, ECF and practices to ensure that all are recognized for their efforts during this pandemic.

So, good news, great performance by you all. With that said, please continue the wonderful work you are doing. Thank you!

With Sincerest Gratitude,



Gene F. Morreale
President and CEO