



















COMPLIMENTARY COPY
PLEASE TAKE HOME FOR FUTURE REFERENCE



#### Welcome Message from the CEO

Welcome Patient,

This patient services directory was developed to provide you with important information regarding your hospitalization at Oneida Healthcare. Please take time to review this booklet in its entirety as it will benefit you and help make your experience with us a more positive one.

During your hospitalization, all OHC staff will do our best to provide you with high quality and a safe healthcare experience. We are extremely grateful that you chose us for your care and we will do what we can to make that care the best it can be so that you will not hesitate to choose us for other services offered in our "Circle of Care".

If you require things during your hospitalization to make your stay more comfortable and enhance the recovery from your illness, please ask. Our goal is to "always" meet your patient care needs.

I hope you recover quickly from the illness that brought you to us and that you enjoy good health moving forward. Please know that we are always here for you and look forward to providing you with Exceptional Care...Always.

Sincerely,

Gene F. Morreale President & CEO

-F. Novelle







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**Please note:** We are constantly changing to meet your needs. Information presented here may be subject to change.

## **Admission Information**

#### **Directions**

Oneida Healthcare is located on NYS Route 5.

#### From Rt. 5 WEST

Merge onto Hospital Campus Follow Signs

#### From Rt. 5 EAST

Left on Seneca St.
Right on Wayland-Smith Dr.
Follow Signs



Patient Drop-Off and Pick-Up is at the Main Entrance (Circular Drive)

**Emergency & Same-Day Surgery Patients:** Please park in the designated "Patient/ED" or "Handicap" parking spaces (with appropriate authorization).

**Visitors:** Please park in the designated lot directly across the street from the main entrance or in the "Handicap" spaces adjacent to the Main Entrance circle (with appropriate authorization).



#### **Your Admission Day**

#### Admission

All personal information will be considered strictly confidential. It is important that you make staff aware if you have a Health Care Directive.

#### What to Bring

- 1. Photo ID
- 2. Health Insurance information
- 3. A list of medications and dosage. A list of any allergies.

#### **Health Care Proxy**

The New York State Health Care Proxy Law allows you to appoint someone you trust – for example, a family member or close friend – to make health care decisions for you if you lose the ability to make decisions for yourself.

#### **Electronic Patient Identification Bracelet**

This bracelet will be placed on your wrist when you are admitted. Bar-coded patient identification wristbands provide accurate identification of name and date of birth as well as improved quality and safety of medication administration.

#### **Personal Items**

The hospital provides personal care kits for the convenience of our patients. They include a toothbrush, toothpaste, comb, body wash and body lotion. Please do not bring pajamas, night gowns, bathrobes or slippers.

#### **Room Assignments**

Our hospital provides private rooms to our patients under normal circumstances.

#### **What Not to Bring**

Please do not bring: valuable papers or documents, scented personal care products, items of sentimental value, jewelry or expensive clothing, large amounts of cash, alcoholic beverages, TV-VCRs, radios, or plug-in appliances unless otherwise approved by staff. Illegal drugs and weapons of any kind are strictly forbidden in our facilities and will be immediately reported to local law enforcement. The hospital will not accept responsibility for patients' personal items and valuables.



A convenient touch screen information kiosk is located in the hospital main lobby.

# Medication Reconciliation: Why it's so important

It is extremely important that we are able to coordinate the medications that you will be taking at the hospital with those you are currently taking at home. Often a patient has several healthcare providers and it is difficult to maintain a current list. Medication Reconciliation is the process of comparing a patient's medication orders in the hospital to all of the medications that the patient is taking at home. This might include prescriptions or sample medications, vitamins, herbal medicines and over-the-counter or other drugs. This reconciliation is done to avoid medication errors such as omissions, duplications, dosing errors, or drug interactions.

#### **How it Works**

- When you are admitted to the hospital, the nursing staff collects or verifies a complete list of current medications, including dose and how often taken.
- This list is placed in the patient chart and also prints out in the hospital pharmacy.
- A pharmacist compares this list with the medication orders the physician has written for you.
- Any discrepancies are identified and brought to the physician's attention.
- This process is repeated at discharge.

We need to know the name of everything you take!

#### **Insurance Marketplace:**

#### An Oneida Healthcare Certified Application Counselor is here to help!

The Affordable Care Act, also known as "Obama Care," is a source of considerable confusion. Oneida Healthcare wants to ensure that you are knowledgeable and informed when it comes to understanding your billing and insurance responsibilities. We now have a specially trained Certified Application Counselor (CAC) who can explain the changes and how they will affect each patient's individual situation. We are trained to help you:

- Choose the health insurance plan that fits your budget and needs
- Determine your eligibility
- Identify any subsidies that may be available to help you pay for insurance
- Enroll you in the plan of your choice through the Marketplace, including Medicaid, Healthy NY, Child Health Plus, Family Health Plus or a Qualified Exchange Plan.

Patients who would like to schedule a private, one on one appointment with a CAC (Certified Application Counselor) at Oneida Healthcare can call 315-361-2230. Please be advised that appointments may take upwards of one hour and we cannot accommodate walk-ins due to the time commitment required for personalized results. Our Certified Application Counselor is available Monday to Friday from 8:00 am - 4:00 pm.

Please thoroughly read our "Patient Financial Policy" online at www.oneidahealthcare.org.





#### **Patient and Visitor Information**

#### **ATM**

ATMs are available for your convenience. There is one ATM in the café area and another located just off the elevator on the first floor.

#### **Balloons**

Since latex balloons can cause allergic reactions in some people, we ask that no latex balloons be brought onto the premises.

#### **Billing**

We try to make it as easy as possible for you to navigate the healthcare system and that includes informing you about the price of medical services we provide, as well as the Health Plans that we participate with and the names and billing contact information of our contracted/affiliated providers. So that you're aware of your financial obligation when seeking services at Oneida Healthcare, please read our Patient Financial Policy on the web at www.oneidahealthcare.org/patient-financial-policy or for questions about your bill please contact our Customer Service Representatives between the hours of 9:00 am - 3:00 pm Monday - Friday at 315-361-2087.

#### Cafeteria

The Cafeteria is open from 7:00am - 6:30pm at the Station Break Café & Grill. Hot and cold food is also available in several vending machines 24 hours per day. They are located on the first floor outside the café, on the third floor near the Lullaby Center and the fourth floor in the waiting room.

#### **Cellular Phones**

Cell phone use is allowed. We ask that you limit your use to the more private waiting areas rather than public hallways and patient care areas.

#### **Discharge**

When the doctor feels you are ready to go home, your release from the hospital will be discussed with you. Before your discharge, the nurse will review written discharge instructions from your surgeon about diet, activity, medications, and any other information specific to your recovery. It is very important that you understand all of these instructions. If you are unsure of anything, please ask your nurse or doctor.

#### **Fire Safety**

You may hear one of our regular fire drills during your hospital stay. When you hear the fire alarm, please return to your room. We will inform you should any action become necessary. If you are in the Hospital Cafeteria, please stay there until the all clear signal is given. Elevators must not be used when there is a fire or a fire drill.

#### **Hospital Security**

When entering the hospital please check in at the security /information desk. Security staff is available 24/7 to assist or answer questions. Hospital staff and volunteers are easily identified by their photo identification badge. Modern technology has been put in place in Pediatrics and OB for the safety of our smallest patients. Please notify a staff member immediately if you observe any suspicious activity or individuals, have any security concerns, or if you have lost a personal item.

#### Infection Prevention

To minimize the spread of infection the most effective measure we can all take is to practice proper hand washing technique. WASH YOUR HANDS FREQUENTLY! Alcohol-based hand gel dispensers are available throughout the hospital. Please ask your visitors to wash their hands before & after visiting you. If they have a cold, the flu, another contagious illness or symptoms, please ask them to delay their visit until they are well. Expect our staff to do the same during your care.

You may be placed on isolation precautions during your stay. These precautions help to prevent the spread of germs or illness from you to another person. These are safety measures that are important to our hospital for the protection of other patients, staff and visitors. The type of precautions used will be based on how the germs you may have might be spread to others.

A red or yellow bag will be placed on your door that contains a sign that states the type of isolation to use. The equipment and clothing needed for your care and for visitors and staff to wear when they are inside your room are contained in the bags.

Your doctor or nurse will explain these precautions to you so you know what will be required. Your family and visitors will be asked to wear the protective clothing while visiting you in your room. Expect our staff to do the same during your care.

#### Language Resources/Interpreters

If you are hearing impaired and need a signing interpreter, please let us know. Interpretation services are also available for non-English speaking patients. All services are free of charge and your privacy is maintained.

#### **Lost and Found**

If you have lost an item or you would like to report a found item, please contact our Security Office at ext. 1078 or call the Central number 363-6000.

#### **No Scent Policy**

Due to increased allergies among the public, patients, and staff, our hospital has adopted a No Scent Policy. Please refrain from wearing perfumes, aftershaves, scented hair sprays, hand lotions, baby lotion, deodorant, etc.

#### **Privacy**

Your right to privacy and confidentiality is a priority of your healthcare team here at Oneida Healthcare. Upon admission you will receive information to review and sign.

#### **Rapid Response Team**

If a patient or family member/visitor is concerned about a change in the patient's condition, please contact the patient's nurse and request that he/she call the Rapid Response Team. Or, directly dial 1199 and declare the Rapid Response Team to the patient's room number.

#### **Room Information**

Patient room numbers and telephone extensions are provided by the Switchboard at 315-363-6000.

#### **Smoking**

For your safety and the health of our patients, absolutely no smoking is permitted on campus. If you would like to quit and want more information about smoking cessation classes, please call 361-2075 or "Tri-County Quits" at 624-5371.



#### Spiritual and Religious Care

We recommend that you contact your clergy prior to your stay if possible. On-call clergy are available in the event of an emergency. Volunteer Chaplin services are available for patients and families and our Chapel is located just inside the main entrance.

#### **Organ & Tissue Donation**

Oneida Healthcare is proud to work with Finger Lakes Donor Recovery Network in assisting and supporting families who courageously and selflessly think of others at a time of loss. For more information, logon to http://www.donorrecovery.org/ or call 1-800-810-5494.

#### **Taxis**

Please contact the security desk at 363-6000 or extension 1078 for information about the various taxi services available in the community.

#### **Telephones, TV and Wireless Access**

Patient rooms are equipped with FREE WiFi, telephones (for local calls) and televisions.

#### **Valuables**

All valuables must be kept at home. The Hospital is not responsible for the loss of any personal items.

#### **Visiting Hours**

**Medical/Surgical Unit (4th Floor) & Intensive Care Unit (ICU):** 10:00am - 8:00pm daily. In addition, the hospital allows a family member, friend, or other individual to be present with the patient for emotional support during the course of their stay. (Consideration will also be given for visits outside the normal visiting hours, on a case-by-case basis.)

**Maternity:** 10:00am - 8:00pm daily. Fathers and grandparents are welcome anytime. For the safety of our babies and mothers, no visitors under the age of 13 are permitted, except for siblings.

**Pediatrics:** Parents are encouraged to be with their children 24 hours a day, unless otherwise advised by medical or nursing staff. Other family members and friends are welcome to visit during visiting hours 10:00am - 8:00pm daily. Limit visitors to 2 at a time and no children under the age of 13 are permitted to visit in Pediatrics.

#### **Photography**

Out of respect for the privacy and dignity of our patients and our staff, **photography** and video/digital recording are prohibited. This includes cell phones and other mobile devices. Thank you for your cooperation.

#### Website

Please visit our website at <u>www.oneidahealthcare.org</u> for additional information about our organization.







#### **Patient Care Services**

#### **After-Hours Care**

Quick Care - Exceptionally Quick for When You're Sick!

You or your child needs (non-emergency) medical care but your family physician's office is closed. Usually, that meant a trip to the hospital Emergency Department and potentially long waits. If it's a "life or limb" situation, don't hesitate and **call 911** and for other more urgent



conditions, head to the Oneida Healthcare **Emergency Department**. But for less severe conditions that still need immediate attention, **Quick Care** after-hours care is a great local option!

#### Here are some examples:

**Quick Care:** colds, minor cuts, sprains, back pain, rash, sinus pain, vomiting, ear infections, allergic reactions, minor broken bones, minor burns, sore throat, stitches.

**Emergency Department:** chest pain, severe pain, difficulty breathing, severe bleeding, head injuries, major trauma.

Open evenings and weekends, *Quick Care* is your after-hours walk-in solution for (non-emergency) medical care, <u>no appointment necessary.</u> With Laboratory and X-Ray services available on-site, the highly-trained *Quick Care* professional team is ready to quickly assess your condition and treat you in an efficient and timely manner.

**Location:** Conveniently located on Rt. 5, in the Ottaviano-LaRaia Professional Building, 357 Genesee Street in Oneida

Hours: Monday-Friday: 5:00pm - 9:00pm • Weekends: 9:00am - 3:00pm

Phone: 363-2123

Quick Care is a service of Oneida Medical Practice.

#### **Laboratory Services**

**Oneida Healthcare** outpatient laboratory draw services are available at several locations. These options offer a convenient way to have your physician-ordered lab work drawn close to home or work by an Oneida Healthcare phlebotomist. We accept lab orders from most area physicians. **No appointment is necessary.** Just stop in at the draw station that is most convenient for you. NOTE: Many laboratory tests require overnight fasting. Please be sure to check with your physician.

#### **ONEIDA**

Main Hospital - Located on the second floor of the Hospital building. Hours: Monday - Friday 7:00am - 5:30pm • Saturday 8:00am - 12:00pm

Phone: (315) 361-2020

Seneca Street Draw Station - Located next door to Oneida Medical Associates in the

Fields Professional Building at 600 Seneca Street. Handicapped accessible.

Hours are: Monday - Friday 6:00am - 2:00pm

Closed daily 12:00pm - 12:30pm

Phone: (315) 361- 5407

Gorman Foundation Community Center - Located in the Northside Shopping Plaza in Oneida

across from Veterans Field. Plenty of parking and handicap access.

Hours: Monday, Tuesday, Wednesday, Friday 6:00am - 2:00pm • Thursday 6:00am - 9:30am

Closed daily 12:00pm - 12:30pm • Phone: (315) 363-1437

#### **CAMDEN**

Harden Blvd. Health Center - Located next to the TOPS Supermarket on Route 13.

Plenty of parking and handicapped access.

Hours: Monday, Tuesday, Thursday & Friday 6:00am - 2:00pm Wednesday 8:00am - 2:00pm • Closed daily 12:00pm - 12:30pm

Phone: (315) 245-1388

#### **CHITTENANGO**

<u>Chittenango Draw Station</u> - Located at 201 W. Genesee Street in downtown

Chittenango. Plenty of convenient parking.

Hours: Monday - Friday 6:00am - 2:00pm • Closed daily 12:00pm - 12:30pm

Phone: (315) 687-6887

#### **CANASTOTA**

Canastota Draw Station - Located at 102 S. Peterboro Street in downtown

Canastota. Hours: Monday - Friday 7:00am - 3:00pm • Closed daily 12:00pm - 12:30pm

Phone: (315) 697-2010

Note: This location is not handicapped accessible.

#### **Lullaby Center**

#### **Quality Care in a Home-like Setting**

When you welcome a new member into your family, you want everything to be perfect. Your comfort level directly impacts your birth and first days of bonding. Research shows that a comfortable, home-like setting improves your experience and can even shorten

Lulaby Center

Cneida Healthcare

your labor. That's why Oneida Healthcare strives to create such an environment on our maternity unit. Beyond the comfort and convenience of being close to home, Oneida Healthcare offers the setting, security and services to make your birth experience truly exceptional!

Our *Lullaby Center* offers Childbirth Education Classes for expectant mothers. The five-week sessions are held on Tuesday evenings from 6:00-8:00pm and include a tour of the Lullaby Center. To register, call the "OB" unit at 361-2065 and the staff will give your call-back information to the class instructor.

Oneida Healthcare is proud to feature remote monitoring. That means your doctors can monitor your labor and progress from home, ensuring they arrive when you need them.

Once your baby is born, the entire hospital celebrates the arrival of your new family member. We rejoice in the arrival of your new bundle with a celebration dinner for you and your partner, on us. We also provide you with the option to cue the music that plays a sweet lullaby throughout the hospital, letting our entire healthcare community know that a new life has come into the world. In fact, this is how *The Lullaby Center* got its name.



During your stay, our highly qualified staff works hard to provide the best physical and emotional care for you and your baby. From breastfeeding to diapering to sleep, our staff is available to answer your questions. We also work to make your transition from hospital to home as seamless as possible and our **Certified Lactation Consultants are available 24/7**.

#### **Comfort Measures**

We encourage you to enter into your birth educated of your options, but with an open mind. Labors are unpredictable. Some mothers even report that they had little discomfort. If a time comes when you need help, one of our nurses will help you to decide what comfort measures are right for you. Whatever your preferences, Oneida Healthcare offers numerous options to help you have the best possible experience, including 24/7 epidural availability. You will be allowed any alternative person of choice with you and we provide overnight accommodations for them in the mom's room, if necessary.

If you are interested in having your baby at Oneida Healthcare's Lullaby Center, call (315) 361-2065 to chat with a member of our staff or schedule a tour.

#### **Maternal Health Center**

221 Broad Street Oneida, NY 13421 (315) 363-5297

Oneida Healthcare provides Pre & Perinatal services for people who are without insurance, or who qualify for Medicaid, at our Maternal Health Center. These services are provided through the Medicaid-Assisted Pregnancy Program (formerly PCAP).

- Comprehensive, caring prenatal care with delivery in the Lullaby Center at Oneida Healthcare
- Accepting Medicaid & Family Health Plus from Madison and Oneida County
- If you currently do not have insurance, we can complete the Medicaid application at your first appointment
- Hours of operation: Monday, Wednesday & Thursday 9:00am 4:00pm

Early prenatal care is important to your baby, don't delay!

Call for information: (315) 363-5297

#### **Sleep Center**

#### Trouble sleeping? Oneida Healthcare's Sleep Center Can Help!

Left untreated, sleep disorders such as sleep apnea can take a toll on your life and health. Patients who are diagnosed with Obstructive Sleep Apnea will likely be treated with Continuous Positive Airway Pressure (CPAP) or BiLevel Positive Airway Pressure (BiPAP). These therapies relieve the airway obstruction that occurs while you sleep.

#### Most patients experience the following benefits to treatment:

- Increased energy level and attentiveness during the day
- Fewer morning headaches
- Reduced irritability
- Improved memory
- Improved overall quality of life

The Sleep Center is a modern facility with comfortable rooms and is conveniently located on the Oneida Healthcare campus.

For more information on the Oneida Healthcare Sleep Center stop in at 601 Seneca Street in Oneida or call (315) 363-4419.

#### Neurology

#### Expert Neurology Care, Right Here in Oneida

Oneida Healthcare is proud to offer comprehensive neurology consultation, diagnosis, and treatment services for adult and geriatric patients. When you choose Neurology Specialists of Oneida, you know you'll be working with specialized experts who use cutting-edge technologies to provide you with the best possible care. The neurology team is skilled at dealing with all issues associated with the brain, spinal cord, peripheral nerves, and muscles.

Led by **Dr. Islam Ahmed Hassan**, **D.O.**, **MB**, **BCh**, Oneida Healthcare's neurology team includes a staff of expert technicians and sonographers. Dr. Hassan personally sees every single patient. He also has extensive experience with critical care stroke patients.

The Oneida Healthcare Diagnostic Neurology Lab is located in **Suite C of the Orchard Hill Medical Building.** The lab offers neurophysiological studies, physiological and neurovascular studies as well as cerebrospinal fluid collection and analysis services.

Appointments are readily available with a physician referral.

For further information, contact Dr. Hassan at 315-361-2377.

#### **Rehabilitation Center & Extended Care Facility**



Not just a nursing home...sub-acute care at its best.

The Oneida Healthcare Rehabilitation Center & Extended Care Facility (ECF) has a total of 160 beds on four residential floors, (including a 29 bed rehabilitation unit and 11 bed ventilator unit), and is connected to the hospital via a corridor. We offer Sub-acute care and Rehabilitation Services to a Geriatric Community and pride ourselves on our excellent **Physical**, **Occupational and Speech Therapies**, as well as **Long or Short-term Ventilator Support**.

Our knowledgeable and compassionate staff provides an array of therapeutic programs. Getting residents back to their highest functional ability and returning home is our ultimate goal.

Beyond medical care, the staff strives to provide emotional and spiritual support to improve the quality of each resident's life. It is the staff's goal to make the ECF a homelike setting with many opportunities for enjoyment, stimulation, growth and social interaction with staff, residents and visitors.

Whether you are seeking a short term stay for Rehabilitative Services or long term care placement for yourself or a loved one, make Oneida Healthcare's Extended Care Facility your first choice. Our professional team will help guide you through the admission process and answer any questions you may have about care services, finances or insurance coverage during your stay.

Providing the highest level of medical and custodial care! (315) 361-2018

www.oneidahealthcare.org/patient-care-services/nursing-home

#### **Diabetes Management**

Oneida Healthcare is committed to educating patients on diabetes management. If you or a loved one has diabetes you need to be informed. OHC offers an extensive Diabetes Education program to help you manage your diabetes. We have a multi-disciplinary approach to providing individuals with diabetes the information they need to make the best decisions in order to improve and maintain the highest quality of life. Our program is certified by the American Diabetes Association. The diabetes education team will discuss daily diabetes management, including monitoring your blood sugar, stress management and more.

#### Information & Registration

Appropriate documentation must be provided to Oneida Healthcare from your primary care provider. Many area physician offices already have the forms on hand but if yours does not, our Patient Scheduling office will be glad to provide them, upon request. Insurance Verification will verify information and notify you of your coverage, including any co-pay that might be required.

















Oneida Healthcare's Circle of Care is a network of leading medical facilities and over 100 local physicians. As part of OHC's Circle, you never have to sacrifice local accessibility for world-class care. In fact, we have over twenty care centers here locally, ensuring that in your time of need, you have the peace of mind knowing care is just around the corner.

Our community of local physicians means an ever-expanding pool of expertise. This knowledge keeps OHC on the cusp of medical technology and treatment. With da Vinci® certified physicians, we have helped reduce patient recovery time. Our imaging centers are helping identify diseases early, so treatment is more effective. And at our renowned Sleep Center, we're helping patients sleep easy by treating a variety of sleep disorders.

By providing local physicians with local facilities they trust, we're helping keep care local. This makes it easier on family, and most of all on you, the patient! If you have any questions about our latest resources, visit www.oneidahealthcare.org/circleofcare.







321 Genesee Street, Oneida, NY 13421 (315) 363–6000 www.oneidahealthcare.org

# WHAT IS THE ONEIDA HEALTHCARE CIRCLE OF CARE?





# Please call our Patient Scheduling office at (315) 361-2290.

With the assistance of the da Vinci® Surgical System, our robotic surgery team can now operate using only 1-2 centimeters incisions, and with greater precision and control than ever before. Robotic-assisted surgery can help surgeons minimize the pain and risk associated with surgery while increasing the



likelihood of a fast recovery and excellent clinical outcomes. Our robotic surgery program has distinguished its self by being the first in Central New York to perform single-site gallbladder removals through just one small incision in the naval. Learn more about our robotic surgery program at <a href="https://www.oneidaroboticsurgery.com">www.oneidaroboticsurgery.com</a>.

#### **Home Medical Equipment**

Oneida Health Support provides people in the greater Oneida area with home medical equipment, such as crutches, wheelchairs, respiratory care services, breast pumps and much more. Oneida Health Support maintains a team of Registered Respiratory Therapists and sleep disorder experts.

Call (315) 280-6699 to reach our highly trained customer



#### **Audiology**

service team.

ENT Specialists of Oneida provides a full range of diagnostic audiology services, for adult and pediatric patients and is the only physician-directed audiology clinic in the area, with a state licensed, and nationally accredited audiologist. Our office provides exceptional hearing and balance services that can be seamlessly followed by comprehensive medical care.



#### **Our Staff Includes:**

David Gordon – PhD, MD, Board Certified Otolaryngologist Stephan Dubin – MD, Board Certified Otolaryngologist Catherine Docous – PA, Physician Assistant Kerrie Nesbitt – AuD, Doctor of Audiology Rebecca Falk – AuD, Doctor of Audiology Julie Bramley – MA, Licensed Audiologist

#### **Patient Portal**

MY PATIENT PORTAL is a valuable online tool that offers patients convenient access to their personal health information in a confidential and secure manner. Using a secure username and password, patients are granted access to the portal via the internet. Once logged in, they can:



- · View, print or email their Health Summary
- View selected lab results
- · View current medication lists, allergies, and past medical history
- View and validate their current demographic information

Patients of Oneida Healthcare and any of our affiliated practices can access their personal health information simply by going to <a href="www.oneidahealthcare.org">www.oneidahealthcare.org</a> and clicking on the "My Patient Portal" icon on our homepage.

## EXCEPTIONAL CARE ... ALWAYS

Providing you and your family with a complete complement of primary and specialty services... within your circle of care!



#### AFTER-HOURS CARE

**OUICK CARE** 

357 Genesee Street, Oneida 363-2123

**ALLERGY** 

**ENT SPECIALISTS OF ONEIDA** 

221 Broad Street, Oneida 363-5421

David Gordon, PhD, MD

Catherine Docous, PA

Stephen Dubin, MD

**ANESTHESIA** 

Nelson Caviedes, CRNA Chowdary Chirumamilla, MD LaVanya Kodali, MD

Nurudin Cemer, DO Steve Chow, MD Joseph Sciarrino, CRNA

#### CARDIOLOGY

Sarbjit Vilkhu, MD

**CNY CARDIOLOGY** 

301 Genesee Street, Oneida 361-4024

Peter Hotvedt, MD Darius Marhamati, MD

#### EAR, NOSE & THROAT

**ENT SPECIALISTS OF ONEIDA** 

221 Broad Street, Oneida 363-5421

David Gordon, PhD, MD

Stephen Dubin, MD

Catherine Docous, PA

Kerrie Nesbitt, AuD, CCC - Audiologist Rebecca Falk, AuD - Audiologist Julie Bramley, MA - Audiologist

#### **EMERGENCY MEDICINE**

#### **TEAM HEALTH**

Michael Thomas, MD - Medical Director

Gregory Cartledge, MD Norma Cooney, MD Keith Harden, MD Monzur Morshed, MD Donald Penree, PA Steve Orzechowski, PA Gregory Wright, PA David Zimmerman, DO

William Wolff, NP

#### EXTENDED CARE

**OHC REHABILITATION CENTER & EXTENDED CARE FACILITY** 323 Genesee Street, Oneida 361-2018

#### **FAMILY PRACTICE**

**CANASTOTA-LENOX HEALTH CENTER** 

115 Center Street, Canastota 697-5272

Thomas Cummings, MD Jeffrey Mulholland, MD Kelly Weaver, MD Ross Trent, PA

#### FAMILY PRACTICE

CHITTENANGO HEALTH CENTER - Chittenango Family Care 153 W. Genesee Street, Chittenango 687-5100

Kristina Tervo, DO Amanda Lois, PA

VERONA HEALTH CENTER

5547 W. Main Street, Verona 363-3482

Marcia K. Newsom, MD Keith Marshall, MD Erin Thompson, MD Monica Davis, PA

TRI-VALLEY FAMILY PRACTICE - Vernon

3 Curtis Road, Vernon 829-2220

Lynne DiGennaro, MD Deborah L. Meester, MD William Richardson, MD Erin Thompson, MD James Vanderhoof, MD John A. Wight, MD

TRI-VALLEY FAMILY PRACTICE - Canastota

Mt. Pleasant Road, Canastota 697-2033

Harry Capone, MD Thomas Cummings, MD Jeffrey Mulholland MD Kelly Weaver, MD

Carmine Mastrolia, MD 240 Broad Street, Oneida

GASTROENTEROLOGY

DIGESTIVE DISEASE MEDICINE OF CNY

301 Genesee Street, Oneida 363-9183

363-9214

Brett Gandhi, MD Robert Pavelock, MD

Deborah Clarey, RN, NP

#### GENERAL SURGERY

ONEIDA SURGICAL GROUP

357 Genesee Street, Oneida 363-8800

John Kelly, MD

Alberto Del Pino, MD da Vinci Surgery Pedro Del Pino, MD

da Vinci Surgery Brittany Pugh, PA-C Anthony Allen, PA Janice Shea, PA

#### HEARING AND BALANCE TESTING

HEARING SPECIALISTS OF ONEIDA

221 Broad Street, Oneida 363-5421

David Gordon, PhD, MD Stephen Dubin, MD

Kerrie Nesbitt, AuD, CCC - Audiologist Rebecca Falk, AuD - Audiologist Julie Bramley, MA - Audiologist

#### HOSPITALISTS

Cristian Andrade, MD Pio Oliverio, MD Omer Sagcan, MD Myriam Vanegas, MD Emily Rozwod, PA

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da Vinci Surgery Krislyn Flint, MD da Vinci Surgery

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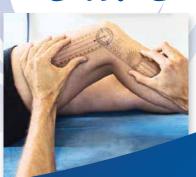
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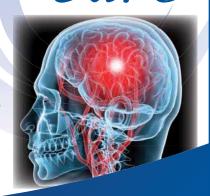


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