

PRESS RELEASE

For Immediate Release

November 20, 2019

Contact: Kevin Prosser, Director of Marketing & PR

Tel: (315) 361-2196 | E-Mail: kjprosser@oneidahealth.org

Oneida Health Joins HANYS Commitment to Excellence Initiative

Oneida, NY – Oneida Health is proud to announce that it has joined the Healthcare Association of New York State’s Commitment to Excellence Initiative which is designed to showcase Oneida Health’s significant and ongoing commitment to quality and patient safety. By joining the HANYS Commitment to Excellence Initiative, Oneida Health is reinforcing its dedication to achieving and maintaining quality and safe care.

As part of the Commitment to Excellence Initiative, Oneida Health has an annual quality improvement program that requires Board of Trustee and Senior Leadership oversight, actively uses evidence based best practices for quality and safety, routinely analyzes data and outcomes to inform performance and participates in Healthcare Association of New York State’s educational programs for quality and safety and will use information gained to further improve overall quality and safe performance.

Oneida Health has consistently been recognized by national entities for its performance in patient quality and safety. This includes 2019 recognition by Healthgrades as a Top 2% hospital in the country for patient safety, 5 star recognition by CMS for the quality provided in its Extended Care Facility as well as CMS recognition of its hospital based clinics for commitment to high quality, high value care and improving the patient experience. Oneida Health also uses an Emergency Department post-visit patient feedback tool called Cipher Health and consistently scores above 90% satisfaction from patients for nursing and physician care services. Oneida Health has recently been recognized by the Oneida Daily Dispatch by being voted Best of the Best by community members in 2019 for Cancer Care, Hospital, Physical Therapy, Senior Living and its Quick Care programs.

Gene Morreale, President and CEO of Oneida Health reflects on these accomplishments by stating that “our medical staff and our organizational staff are engaged in our commitments to patient centered care and to teamwork which in the end has allowed us to achieve these exceptional results. I have a commitment from all in our organization to continue to build on these accomplishments ensuring that our patient outcomes for safety and quality as well as our patient experience are the best that can be delivered. We take great pride in the State of the Art technology we are able to offer those who come to us for care as well as the excellent outcomes that we have been able to deliver to date.”

More information on Oneida Health and becoming a patient are available on our website at www.oneidahealth.org.

About Oneida Health

Oneida Health serves an area comprised of approximately 29 communities in Madison and western Oneida counties with a population of approximately 100,000. Operated by Oneida Health Systems, Inc, a New York State not-for-profit corporation, the organization includes a 101-bed acute care hospital, emergency department, state of the art surgery center, 160-bed extended-care and short-term rehab facility, primary care offices, internal medicine, comprehensive lab services, home medical equipment, comprehensive imaging services, outpatient therapy, and care specialties in: oncology, neurology, podiatry, vascular, sleep, OB/GYN, orthopedics, wound care, GI, and ENT. To learn more about Oneida Health, visit www.oneidahealth.org.

- ### -